



## Cancellation policy

In the event that a booking is cancelled for any reason, the following will apply:

<b>Booking Cancelled</b>	<b>Forfeit</b>
7 or less (or 'no show')	100% (of booking total)
8 – 14 days before arrival	100% (of deposit)
15 – 30 days before arrival	50% (of deposit)
31 or more days before arrival	25% (of deposit)

Subject to re-letting the rooms, refunds will be at management's discretion

Please note that in the event a guest does not arrive on the stated date, or if the booking is cancelled within 7 days of the arrival date: the full value of the total booking will be due (up to a maximum of three days).

Departures prior to the booked departure date will attract full payment of the quoted room rate for the originally-booked dates (up to a maximum of 3 days in addition to the number of days the guest has already stayed).

A deposit of 50% of total cost is required to confirm the booking

Please send proof of payment to elephant walk –

[bookings@elephantwalkguesthouse.co.za](mailto:bookings@elephantwalkguesthouse.co.za)